



# LEGOLAND<sup>®</sup> WINDSOR RESORT

## HOW DOES Q-BOT WORK? JUST FOLLOW THESE EASY STEPS

# Q-BOT

Ride Reservation Device

# Q-BOT MOBILE

- 1 SELECT** your ride
- 2** Receive your **RIDE TIME**
- 3 GO** to the ride at the allocated time
- 4 ENTER** via the Q-Bot entrance
- 5 ENJOY** the ride
- 6** And...**REPEAT!**

**CURRENT TIME**

**LIST OF AVAILABLE RIDES WITH NEXT AVAILABLE RIDE TIME DISPLAYED**

**ACTION AVAILABLE**  
**RESERVE** – Allows you to reserve the ride highlighted  
**CANCEL** – Cancel the current reservation

**▲ SCROLL UP**  
**▼ SCROLL DOWN**

**• ACTION BUTTON**  
 – Used to activate ACTION AVAILABLE

**◀ BACK** – Return to the previous screen



**YOU CAN USE Q-BOT AT  
ALL ATTRACTIONS SHOWING  
THIS SYMBOL**

# Frequently Asked Questions

## Where can I buy Q-Bot?

**A:** You can buy Q-Bot from our offices at the Beginning and at our Satellite Booth in Adventure Land.

## What do I do if I rent a Q-Bot and I'm staying in the hotel?

**A:** You can rent your Q-Bot from our Satellite Booth in Adventure Land and return it back there at the end of the day.

## Can I connect to Q-Bot Mobile at any time?

**A:** You can book from 6am onwards, on the date of your visit to the Resort.

## Will I lose my ride time on Q-Bot Mobile if I lock my phone screen?

**A:** No it will continue to countdown, even if you lose Wi-Fi, but will only generate your QR code once you have reconnected.

## What should I do if my phone runs out of battery?

**A:** Q-Bot Mobile should not have a detrimental effect on your battery life, however, if you do start to run low you can transfer your reservations to a Q-Bot device or an alternative phone.

## What do I do if the ride I have reserved experiences technical difficulties?

**A:** You can either continue with your reservation which will reappear once the ride is operational, or you can cancel your reservation and book onto another ride.

## Having technical difficulties with your device?

**A:** See our team at our Q-Bot offices at The Beginning and Adventure Land.

